



Cancellation and Refund Policy

- Cancellation
 - If your visa is refused: All fees returned less registration fee. We need your original refusal letter from the Canadian authorities

- Refunds
 - 30 days before arrival: All fees returned less \$200
 - 0 to 29 days before arrival: All fees returned less \$500
 - First week completed: 50% of fees returned
 - After week one: Four weeks notice in order to get remaining fees refunded. Please note that students who cancel without providing four weeks notice will NOT receive a certificate or student report.

- Course change
 - Two weeks notice or payment of registration fee (\$150.00)

- Students who enroll through an agent or representative, must obtain their refund directly from the agent or representative and comply with the representative's policies.